



Tripura Tourism Development Corporation Ltd.

(A Government of Tripura undertaking)

Head Office: - Kunjaban (Opp. Governor's House), Agartala - 799006, Tripura (W)

Contact - (0381) 231-7878 / 232-3893 / 232-5930 Fax – (0381) 231-7878 Help Line: - 0381-2300332

Website: - www.tripuratourism.gov.in Email: - tripuratourism09@rediffmail.com

No. F.4 (16)-TT/Mark/2010(P)/460-90.

Dated, the 30th August, 2013.

NOTIFICATION

Subject: - Revised terms and condition in respect of tourist lodge booking, package booking and facilities for enlisted Travel agent and Tour Operators.

A. Reservation rules for TTDCL Tourist Lodges accommodation
<ol style="list-style-type: none">1. 100% advance to be paid for reservation.2. Check-in & Check-out time is 12:00 Noon.3. High Dignitaries / Govt. Officials / State Guest would get preference in booking of Occupation.4. For State Ministers / MPs / MLAs and Accredited Journalists, the room rent will be 50% of the normal rate, if on duty.5. Bill is to be raised only for the State / Govt. Guest.6. State Govt. / Corporation / Central Govt. officials on duty shall pay 50% of the normal rate.7. The reservation is not transferable and is valid only if photo ID card is presented at the time of Check-in in the lodge. The customer should carry with him Print-out of the Electronic Reservation Slip.8. The authority reserves the right to cancel any reservation under unavoidable circumstances.9. 10% discount on room rent will be provided for single occupant in Double bedded rooms.10. Maximum of two accompanying Children below the age of 12 years would be allowed accommodation free of cost.11. <u>Cancellation rules:</u><ol style="list-style-type: none">1) % deduction on the total accommodation/Conference halls/Dining halls rate<ul style="list-style-type: none">➤ 15%deduction before 30(thirty) days of the date of check-in.➤ 25%deduction before 15(fifteen) days to 30(thirty) days of the date of check-in.➤ 50%deduction before 07(seven) to 15(fifteen) days of the date of check-in.➤ 80% deduction before 02(two) days to 07(seven) days of the date of check-in.➤ No refund less than 48(forty eight) hours.➤ Reservation can be cancelled by the user through this portal. The amount of refund will be reversed to the debit/credit card after deducting the cancellation charges.2) Cancellation rules are applicable in case of reservation of accommodation as well as package tour.
B. Reservation rules for TTDCL Package Tours, Conducted tour
<ol style="list-style-type: none">1. In case of minor above 3(three) years and up to 12 (twelve) years 25% discount will be provided in respect of Package Tour.2. Package Tour includes transportation, TTDCL accommodation and guide fee only.3. Package Tour excludes Air fare, accommodation at Agartala, entry fee, boat fee, food etc which are to be borne by the Tourist. TTDCL will help tourists in arranging TTDCL Lodge or private Hotel at Agartala, entry fee, boat fee etc.4. Package Tour to be conducted with a minimum of 3 (three) tourists through Tourist Car and with a minimum of 8 (eight) tourists through Tourist Coach.5. 10% discount would be allowed during off season (April to August) for Package Tour through AC Coach & AC Car.6. 15% discount for Central Government employees for LTC purpose within next 2(two) years for all type of vehicle (w.e.f 20.06.2012).7. 100% advance to be paid for reservation.8. The reservation is not transferable and is valid only if photo ID card is presented at the time of check-in/registration at TIC Agartala Airport. The customer should carry with him Print-out of the Electronic Reservation Slip.9. Conducted Tour includes only transportation charges and guide fee. The Conducted Tour are to be conducted by omnibus with a minimum of 12 (twelve) tourists.

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C. Facilities for enlisted Travel agents/tour operators under TTDCL
1. Approved Travel Agents/Tour Operators for booking the TTDCL Package Tour shall be allowed a commission at 15% of the package rate at the time of booking.
2. Approved Travel Agents/Tour Operators for room booking only in all the Tourist Lodges under the TTDCL shall be allowed a commission at 15 % of the room rent at the time of booking.
D. Bulk / group booking
1. For group or bulk booking in the TTDCL lodge for minimum 10(ten) rooms in a Tourist Lodge a commission at 10 % of the room rent at the time of booking shall be allowed.

This notification will come into force with effect from 1st September, 2013 and until further order.

S/d- Managing Director
Tripura Tourism Development
Corporation Ltd

To
All concerned

.....for compliance.

Copy to: -

1. P.S to the Chairman, TTDCL for kind information of the Chairman.
2. The Secretary (Tourism), Govt. of Tripura for kind information.
3. Tripura Bhawan, New Delhi, Kolkata, Guwahati.
4. All Tourist Information Counter.
5. All Branch Officer / Section Officer.